

My name is James Brown and I have been working as a field technician for a major telecommunications company for 12 years. My job duties not only require a number of labor-intensive activities but also many hours of overtime. I am 44 years old and most of my work experience has involved a great deal of manual labor – horseshoeing, air conditioning service and installation, and auto repair. As a result of these activities, I suffer a number of physical problems, especially lower back pain and severe headaches. I have seen a number of physicians in various specialties but none had been successful in treating these conditions. I had frankly come to believe that I would have to live with the pain.

I met Dr. Bond when he began to treat my wife for her back problem, ultimately determined to be stenosis. He had been strongly recommended by one of her friends who had had a very positive experience with him. Unlike other physicians, he took a great deal of time explaining in detail her MRI results. As he did so, I realized that Dr. Bond was a thorough, thoughtful professional. Where other doctors took little time with her and presented her with few options. Dr. Bond carefully explained what he observed in each print and then carefully set out her options.

In treating me, Dr. Bond has been just as thorough and has been open to a number of therapies. After a great deal of research, he referred me to a specialist who was able to pinpoint the cause of my headaches. Dr. Bond is continuing to treat my back problems and, because of his efforts, I have a greatly improved quality of life and I am able to meet my work obligations.

In short, Dr. Bond exemplifies the qualities that make for an excellent physician: knowledgeable but not condescending, rigorous but not rigid, and, above all a listener who treats the person, not the illness.